

FREQUENTLY ASKED QUESTIONS.

General

Q: What facilities are there for disabled people?

A: There are several steps leading from the barn terrace up to a pathway to the Archer's Hall which can be accessed via a ramp. We have a selection of ramps which can be moved and placed where required. There is a disabled toilet which has a tarmac pathway leading into it, located adjacent to the carpark. This toilet can accommodate a mobility scooter or wheelchair. In the barn there is an ambulant disabled toilet, this has to be accessed down a small step but has handrails either side for support. Please speak to your wedding co-ordinator if you have any guests attending your wedding who may require assistance.

Q: Can I pay for the wedding with a credit card?

A: Yes we do take credit card payments as well as BACS transfer or cheques. The BACS details are: Sort code: 30-96-96, Account No: 04752608. Please make cheques payable to: Ufton Court Ltd. Please let the office know how you would like to pay on confirmation of your booking.

Q: Are we allowed candles?

A: Yes as long as the candle is contained, either in a tea light holder or hurricane lantern. We do not allow lit candelabras, exposed pillar candles as table centrepieces as these pose a fire risk in our timber framed barn.

Q: Do you have a PA system for music, microphone or a projector/screen for speeches?

A: Yes we have a PA system in the barn for you to plug in your iPod/phone don't forget your USB lead!

Q: What happens if a guest is caught using drugs at our wedding?

A: Ufton has a zero tolerance of drug and alcohol abuse. The police will be called immediately on suspicion of any substance abuse witnessed anywhere on the site by any of our staff.

Q: What happens if it snows on my wedding day?

A: The venue will be open and staffed. It will only close if it becomes unsafe for suppliers and guests to be on site. The venue is not responsible for the delivery of services contracted through other wedding suppliers.

Q: Is our dog allowed at our wedding?

A: We appreciate that dogs are important family members. We do allow dogs on a lead with a designated handler to be present for your wedding ceremony and photos. Due to health and safety requirements, we cannot have dogs in the barn during food service, as the catering team are moving around with large quantities of food and drink. We kindly request that alternative care offsite is arranged for your dog for the rest of your wedding day.

Q: Do we have to use any of your preferred suppliers?

A: If you are opting for any venue lighting, or fireworks you are required to use one of our preferred specialists. All other recommended suppliers on our website, are people we know from previous weddings at Ufton who we trust to deliver a great and safe service but you are under no obligation to use them.

Q: Can we have sparklers and/or fireworks?

A: Unfortunately we do not allow sparklers. However, you may book fireworks with a licensed firework company from our list. The firework company will then need to arrange a site visit to do a risk assessment and show insurance certificates. The firework display has to be before 10pm and request couples choose the low noise package option with no mortar shells due to nearby livestock.

Q: What time can we get into the barn on our wedding day and when do we have to leave?

A: The barn will be open from 9am for you to drop off. The bar and music finish at 11.30pm carriages to be at midnight. If you require taxis, please arrange in advance.

Q: Is there a restriction on the noise of a band/DJ in the barn?

A: No we don't have a sound limiter in the barn.

Q: Who is responsible for the barn setup on the day of our wedding?

A: Your wedding co-ordinator will ensure that all your suppliers are met. The catering team will lay the tables and set out the table decorations, place cards, favours etc. Your coordinator will be more than happy to set up simple items for you. Depending on the quantity of items to set up, a small group of friends/family can come and help. This can be discussed during your meetings. Some of our couples also choose to use an event dresser.

Q: Do we have to take everything away on the night?

A: Yes, we ask that all valuables, cards/presents, flowers and left over alcohol is removed from the barn at the end of the night, whether this be into a car van that is left in the car park overnight or taken home. We do insist that everything is taken away at the end of the night so our cleaners can get in and give the barn a thorough clean so it is pristine for the next day's wedding.

Q: Is there guest wifi in the barn?

A: Yes. Please ask your wedding coordinator for the username and password.

Food & Drink

Q: Can we use our own caterer?

A: No. Our selected caterer has worked with us over a number of years so know all our site emergency contacts and assembly points, we have checked all their certificates and credentials and they are familiar with the catering equipment at Ufton. They are also responsible for checking in and out all the table cloths, crockery, cutlery, glassware and providing friendly, reliable staff.

Q: Do you charge corkage?

A: No we don't. You can bring your own alcohol for the reception drinks after your ceremony, wedding breakfast and toast. In the evening the caterers will stock and run a bar for you. Only alcohol purchased from the bar can then be consumed on the premises. We operate the challenge 25 policy and reserve the right to refuse service of alcohol to intoxicated guests and will offer them a soft drink instead.

Q: What alcohol can I provide?

A: We advise you provide plenty of soft drinks, especially if it is a summer wedding. Allow 2 or 3 drinks per guest for the drinks reception, ½ bottle of wine per guest and 1 glass of bubbly per guest for the toasts. You can usually get 6 glasses of bubbly per bottle. Spirits are only allowed if they are part of a cocktail, or with a tonic, such as a G&T and will always be served by a member of the catering team. Homemade or decanted alcohol is not permitted to be served as a drink or in the form of a favour as we are unable to confirm the ABV levels.

Q: Who is responsible for the barn setup on the day of our wedding?

A: Your wedding co-ordinator will ensure that all your suppliers are met. The catering team will lay the tables and set out the table decorations, place cards, favours etc. Your coordinator will be more than happy to set up simple items for you. Depending on the quantity of items to set up, a small group of friends/family can come and help. This can be discussed during your meetings. Some of our couples also choose to use an event dresser.

Q: Can Fosters Catering provide coloured napkins?

A: White napkins are included in our packages, coloured napkins (limited colours available) can be provided at an additional cost

Q: Can Fosters Catering cater for all dietary requirements?

A: Yes

Q: Are meals for our suppliers included?

A: We will supply complimentary meals for any suppliers who are on site for the duration of your day. They will have the same as the wedding breakfast or the evening food depending on the times they are on site. If you choose to seat them at a guest table their meal will be charged at full rate

Q: What is the bar stocking fee?

A: This is our charge to stock, set up and run your evening bar. There is no minimum spend for the bar

Q: How many guests can be seated around a table for the wedding breakfast?

A: A 6 ft round table can seat between 8-12 guests. We do not recommend seating fewer than 8 guests, and the optimum number on these tables is 10.

PLEASE NOTE; Tablecloths for wedding breakfast tables are included in the price, however, we will work out an approximate table cloth requirement based on the above optimum numbers. If you choose to seat fewer guests on your tables there will be a charge for the additional table cloths

Any damage to table linen on the day of the event, caused by crayons, pencils, pens, playdough, candle wax or burning etc. will be charged to clients and invoiced after the event

Q: How long should we allow for the wedding breakfast?

A: A 2 course wedding breakfast will take around 1 ½ hours, and a 3 course wedding breakfast will take around 2 hours

Q: How long should we allow for the speeches

A: We usually suggest allowing ½ hour for your speeches (if you have 3 speeches, so 10 minutes each. If you have more speeches you may need to allow extra time)

Q: Do you offer menu tastings?

A: We offer a complimentary menu tasting session for 2 people. We carry out menu tasting sessions four times per year at the venue. These dates will be provided to you on booking. We highly advise you to book a slot asap to avoid disappointment.

Ufton Grounds

Q: Can we hire in bouncy castles?

A: Due to health and safety legislations regarding bouncy castles, we cannot permit them onsite for a wedding.

Q: Can we release Chinese lanterns or balloons?

A: Unfortunately not- Ufton is surrounded by trees and fields with livestock, where lanterns and balloons can cause environmental damage.

Q: Can our guests or our wedding photographer use a drone to take pictures/videos during our wedding day at Ufton?

A: Drones are permitted when there are no other groups onsite. If you are unsure please speak with your wedding coordinator.

Q: Do you have parasols for warm weather?

A: We have two parasols for the courtyard area, and the pergola is great for shade near the Archers hall. On the Manor House terrace, there is a fixed sunshade and the inside of the manor house is lovely and cool and great for very hot days.

Q: Can we throw confetti?

A: Yes, bio-degradable natural confetti, such as dried petals can be thrown in the barn courtyard. Confetti canons are not permitted anywhere onsite.